Connect Plus
7) Activating and Logging in to BSI Connect Mobile

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V2.0

7) BSI Connect Mobile App

7.1) Introduction

BSI Connect Plus includes access to the BSI Connect Mobile app. The app allows users to conduct audits and create findings and actions from a mobile device.

To access the mobile app, users must have standard or administrator user privileges within the BSI Connect Plus software. Read only permission does not include mobile access.

To see the information contained in section 9 in a video format, see the 'BSI Connect Mobile' videos in in the User Guides & Resources page, under the question mark, in the top right of the Connect Plus desktop software.

7.2) Registering through the Mobile App

If you're logging in to your BSI Connect product for the first time, you will need to register for an account.

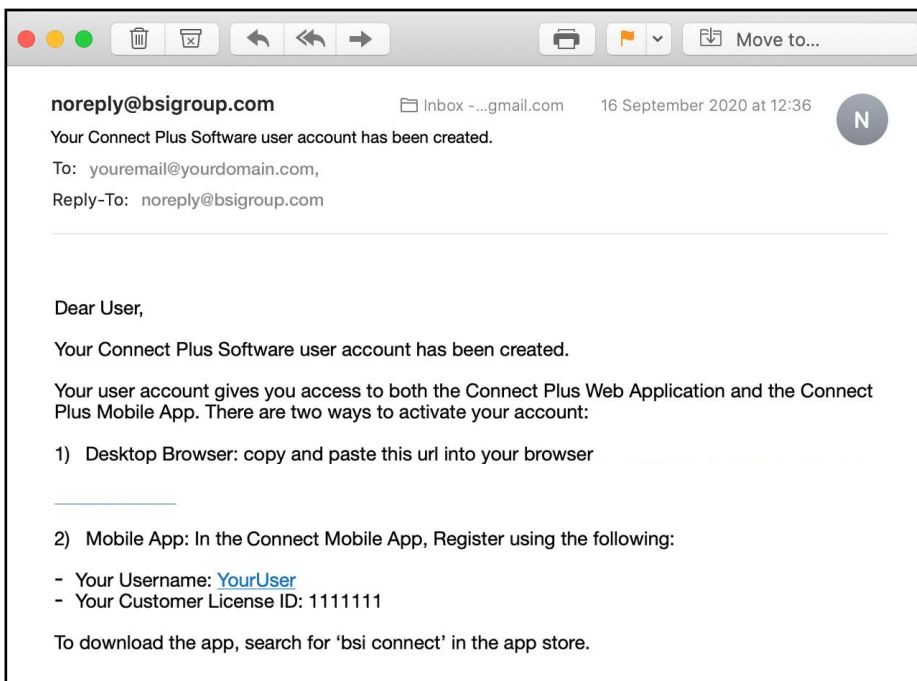Your administrator will send an activation email.

Fig. 1

7.2.1) Registering through the Web

The email [fig. 1] contains a link to register online using your desktop browser.

For more information on activating your account via the desktop browser, please see section 2.1 of the manual.

7.2.2) Registering through the Mobile App

The email also contains instructions and details needed for registering through BSI Connect Mobile (highlighted in [fig.1]).

Download the app by searching for 'BSI Connect' on the Apple App Store or the Google Play Store, then clicking download.

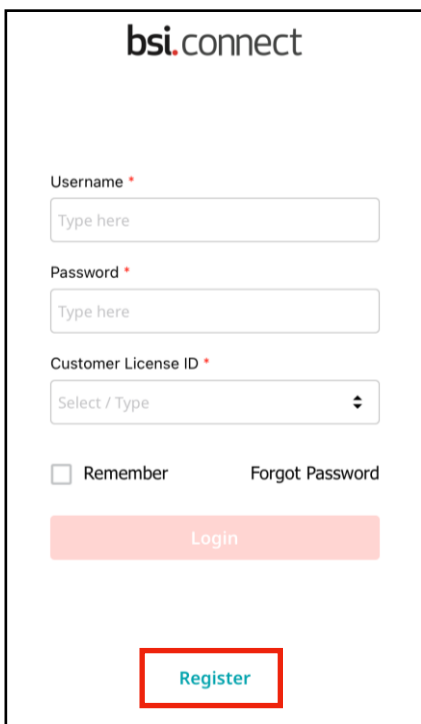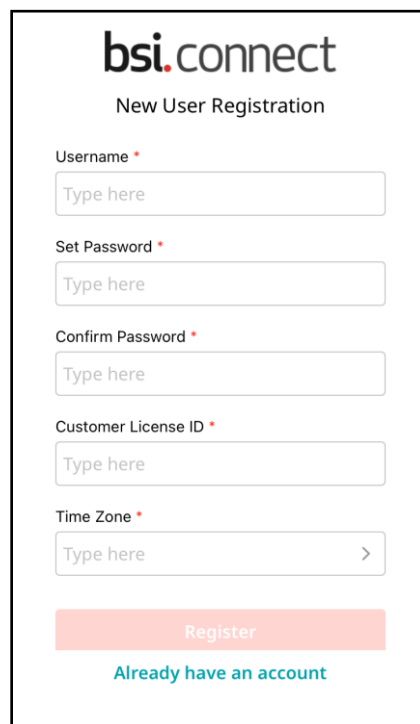Fig. 2   Fig. 3

Once the app is downloaded, open it and select 'register' (highlighted in [fig.2]).

On the next page [fig.3] enter your username and customer license ID.

Both your username and Customer License ID can be found in your activation email [fig.1].

Set a secure password and select your time zone, then touch the [Register] button.

7.2.3) Finding your Customer License ID or Username (without activation email)

If you can't find your activation email, you can also find your customer license ID in the web version of the software.
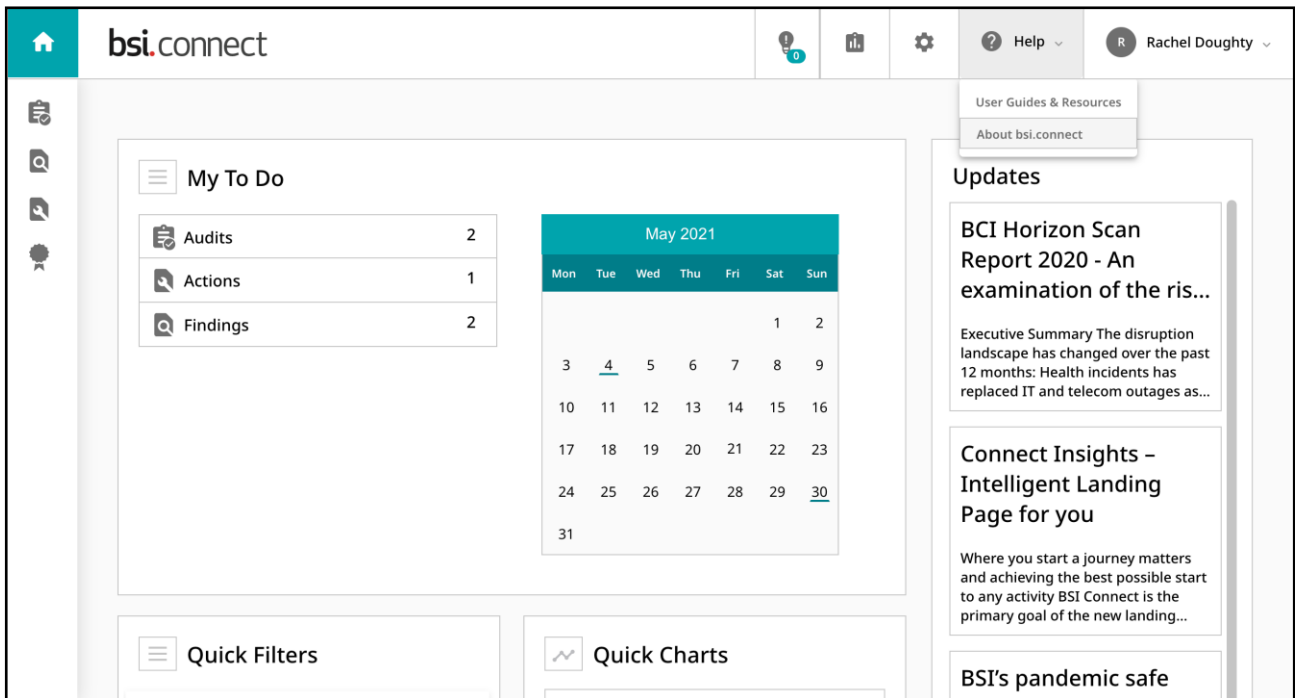

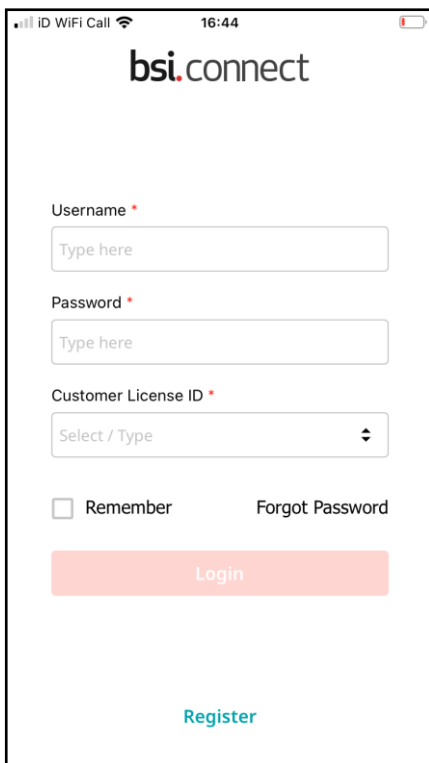Fig. 4

Press the question mark (highlighted [fig.4]) and then 'about BSI Connect'. The next page will tell you the version number, and your customer license ID.

Your username is your email and is the same for both the web and mobile app. If you cannot remember it, contact your system administrator.

7.3) Logging in

Once you have registered for BSI Connect Plus, either on the web or using BSI Connect Mobile, you can login with your username, password, and customer license ID [fig.5].

Fig. 5

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